

Providers complete our onboarding application that screens for background and malpractice issues, ensuring the highest standards of compliance with regulatory requirements and ethical practices. We undertake thorough verification of licenses, board certifications, National Provider Identifier (NPI), Office of Inspector General (OIG), System for Award Management (SAM), and National Sex Offender Public Website (NSOPW) records to guarantee the integrity of our provider network. This initial screening process is pivotal in establishing trust and confidence in our providers' capabilities. Our initial internal onboarding process is typically completed within 48 hours.

As part of our commitment to patient safety, providers undergo official background checks and drug screenings. These measures are essential for maintaining a secure healthcare environment and upholding the highest standards of patient care. Additionally, we recognize the value of peer evaluation in assessing a provider's clinical competence and professionalism. Therefore, we actively engage two peer references to complete evaluation forms, providing valuable insights into the provider's abilities and suitability for our network.

The credentialing process may vary in timeline based on facility requirements and external factors. Nonetheless, our dedicated team collaborates closely with both the facility and provider to expedite this process whenever possible.